

OPELCONNECT

USER GUIDE



PEACE OF MIND



CONVENIENCE

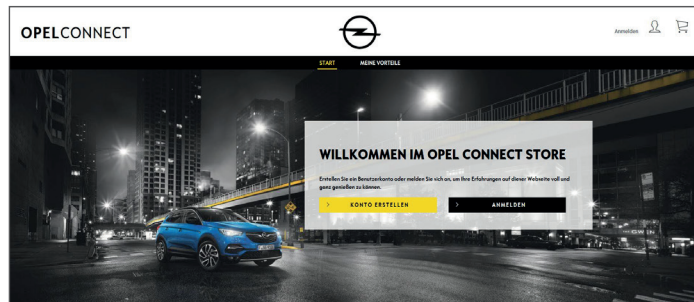


DRIVE SMART



Sign in/Create an account

1. OpelConnect Store: connect.opel.ro



- Go to connect.opel.ro
- If you already have an account for OpelConnect Store or MyOpel (Web or App), click on **"Sign In"** (see 2 a).

OR

- If you do not have an account yet, click on **"Create Account"** (see 2 b).

2 a) Sign In

- Enter your login information.
- You can either use your login details from the MyOpel App, MyOpel Web or the ones you created on OpelConnect Store.
- Click on **"Confirm"**.

2 b) Create an Account

- Enter the required information and choose a password.
- If you would like to be contacted via email, accept the respective processing of your data.
- Click on **"Activate"**.

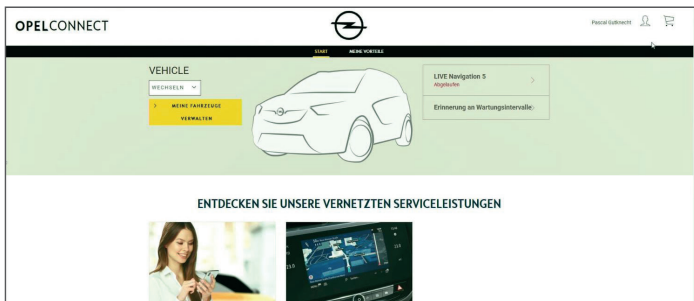
3. Activate your account


A new page appears stating your account has been created and an e-mail with an activation link is sent to you.

- Click on the link received by e-mail to activate your account.
- Click on **"Continue"**.

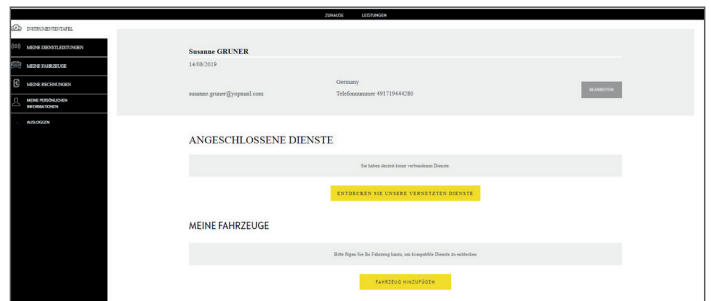
Add a vehicle

1. OpelConnect Store



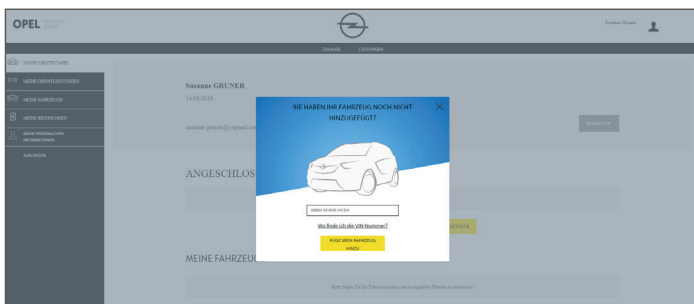
- Go to your account page by clicking on  in the upper right corner.

2. My vehicles



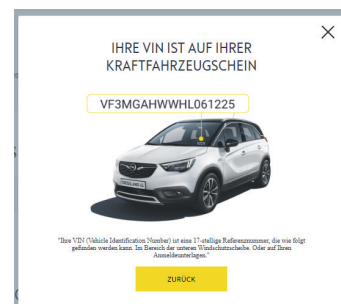
- Select "My vehicles" from the menu on the left.
- Click on "Add a vehicle".

3. Enter VIN



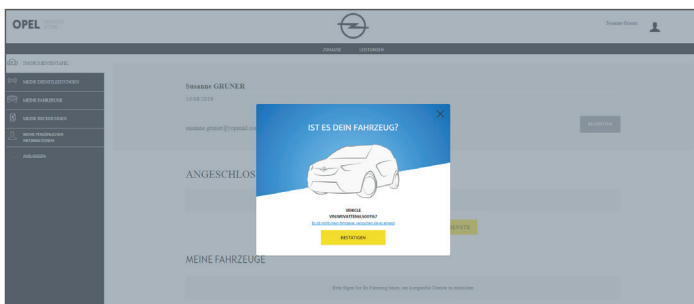
- Type in your VIN (Vehicle Identification Number).
- Click on "Add my vehicle".

Where to find the VIN (Vehicle Identification number):



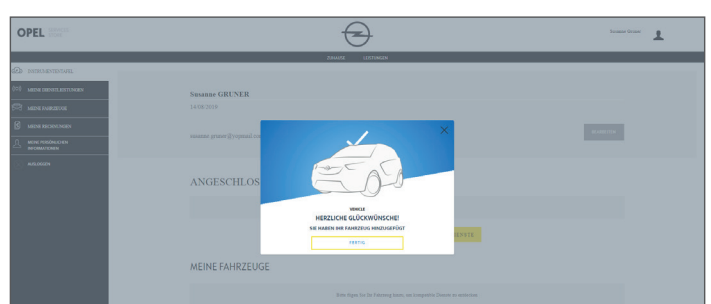
- Click on "Where can I find the VIN?".
- You may also find the VIN on your registration documents.
- Be sure to enter all 17 digits and be careful to not mix O with 0.

4. Confirm VIN



- Check and confirm that the correct VIN is shown.

Vehicle successfully added



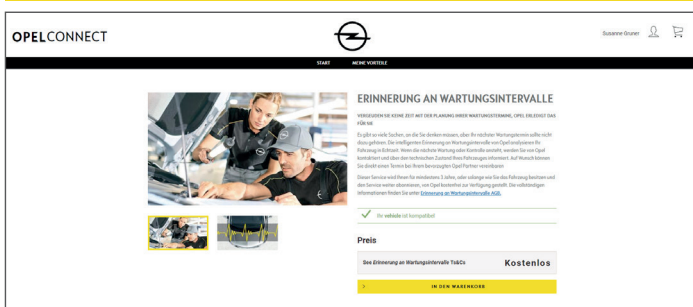
Activate a free service

1. OpelConnect Store



- Choose a service on the homepage and click on "**Discover**" to learn more details.

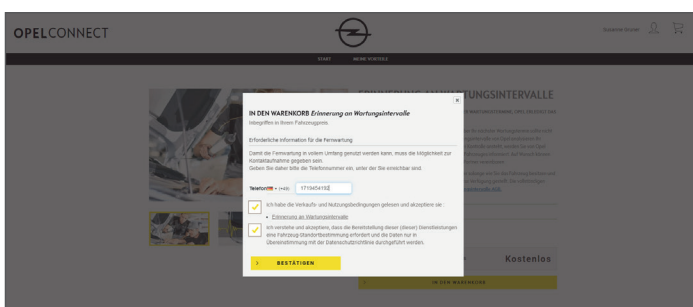
2. Activate



A green message confirms your car's compatibility.

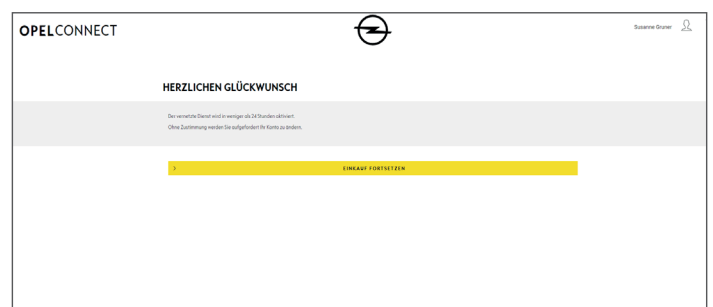
- Click on "**Add to cart**".

3. Check and confirm



- Enter your phone number if necessary.
- Read and accept the conditions (T&C, geolocation & privacy policy).
- Click on "**Confirm**".

Service successfully activated

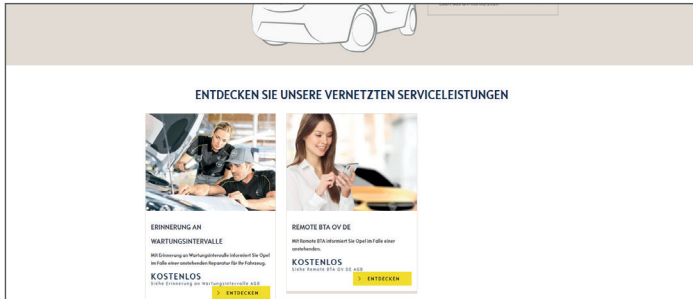


You will be informed in case additional activity is required.

- The activated service is now listed under "**My Services**".
- Click on "**Continue**" or on the Opel-logo to get back to the homescreen.

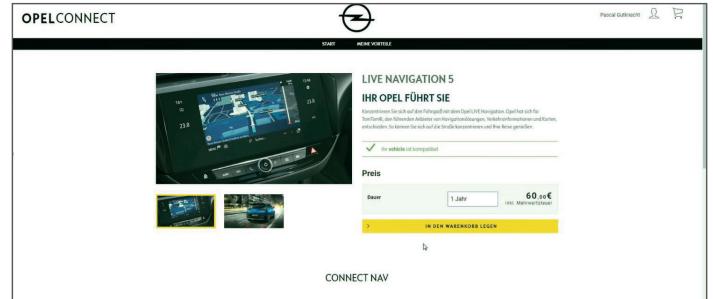
Purchase a service

1. OpelConnect Store



- Choose a service on the homepage and click on "**Discover**" to learn more details.

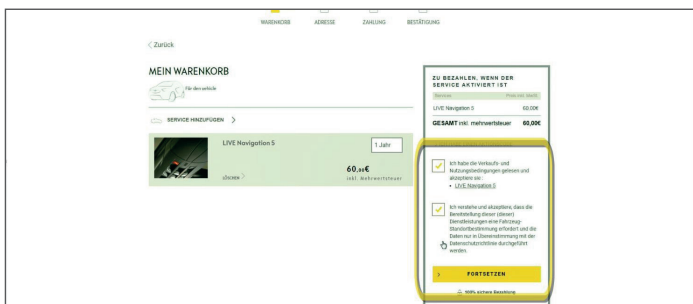
2. Add to cart



A green message confirms your car's compatibility.

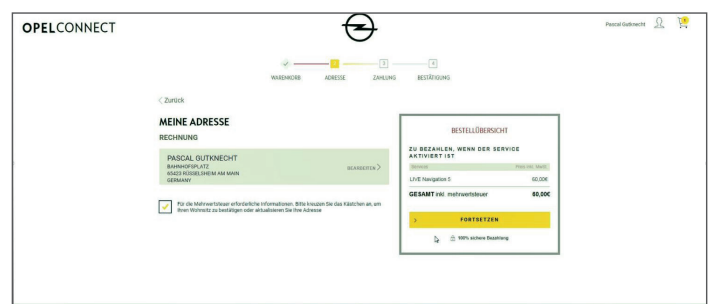
- Select the desired duration.
- Click on "**Add to cart**".

3. Check and confirm



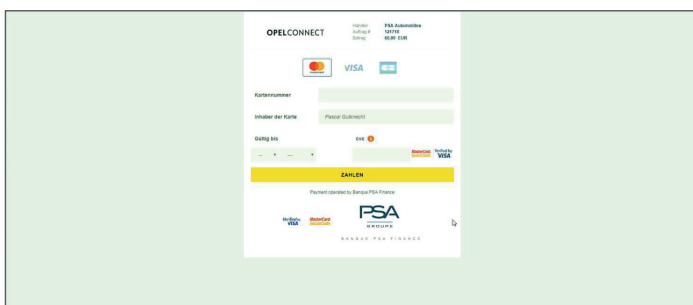
- Check if your cart displays the correct vehicle, service and duration.
- Read and accept the conditions (T&C, geolocation & privacy policy).
- Click on "**Continue**".

4. Billing address



- Check and, if necessary, update the billing address.
- Confirm your address with placing the checkmark.
- Click on "**Continue**".

5. Payment information



- Enter payment information.
- Click on "**Pay**" and then on "**Submit**".

Service successfully purchased




A confirmation page will show the purchased service(s), price and duration.

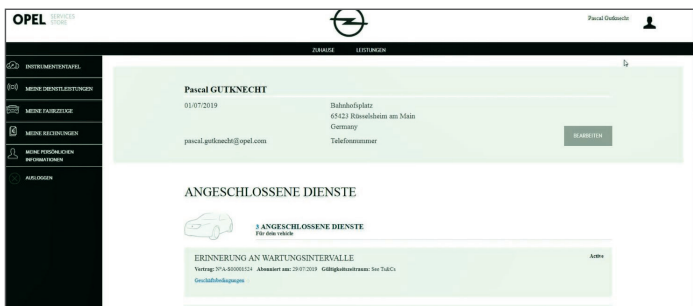
Account page

1. OpelConnect Store



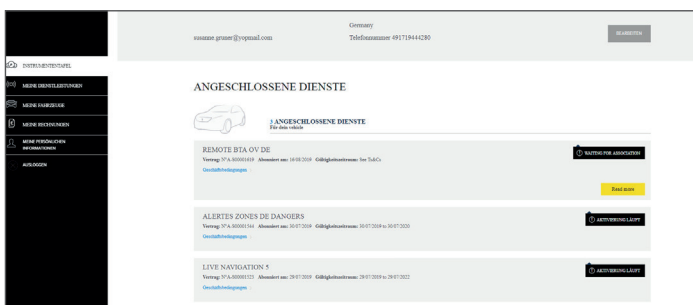
- You can see your services directly on the homepage right next to your vehicle.
- To access your account information, click on  at the upper right of the homepage.

2. Where to find "My services"



- Select "My services" from the menu on the left to see all the services linked to your account and to check their status (activation in progress, active,...).

3. Account page



- Via the menu you can also access, for example, "My vehicles" or "My personal data" to check and/or update account information.



THE FUTURE IS EVERYONE'S

The information contained in this publication is effective as of the date indicated below. Opel Automobile GmbH reserves the right to make changes to the technical specifications, features and design of the vehicles relative to the information in this publication as well as changes to the publication itself.